

To: NPG ENT Coordinators
cc: *Mike Meara, Jim DeChant,*
Station File, NPG General Managers
From: Michael Fabac
Date: February 17, 2020
RE: Online closed captioning technical note



On February 17, 2020, the News-Press and Gazette Company was informed by its content management system (CMS) partner that caption files are not currently being displayed in online videos.

NPG is in the process of deploying a new online video player and expects the problem to be fully resolved within the next 2-3 weeks.

Thank you,

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